# Chase Sharp

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## SUMMARY

Detail-oriented IT professional with hands-on experience administering hybrid M365 environments, Exchange, and endpoint security. Proven track record managing identities for 1,700+ users, automating administrative workflows with PowerShell, and triaging security events in real time. Eager to leverage networking expertise, scripting skills, and a Microsoft Certified Security background in a Systems Administrator role.

## WORK EXPERIENCE

**MacDonald-Miller Facility Solutions** — **Apr. 2025 – Apr. 2026**
*IT Service Desk Technician* — *Seattle, WA*

- Utilized both Active Directory and the M365 Admin Portals to manage the identities of over 1700 users
- Wrote multiple PowerShell scripts to assign AD/Entra groups and clean the caches of problematic programs
- Triaged security events as they occurred and managed email block lists through Microsoft Defender/Exchange
- Provide positive, people focused support, solving over 2600 tickets in the last year, without a single negative review
- Worked alongside a team of five other technicians who cooperated to quickly and effectively fix technical issues

**The Sandwich Odyssey** — **Apr. 2023 – Feb. 2025**
*Line Cook/Tech Support* — *Bellingham, WA*

- Troubleshot issues with the POS, router, and office PC to maintain order capability

## EDUCATION

**Whatcom Community College** — **June, 2021**
*Associate in Applied Sciences - Cybersecurity* — *Bellingham, WA*

- 3.36 GPA
- Courses include: Cisco Networking [I,II, and III], Industrial Control Systems, and Virtual Machines
- Placed in two national collegiate CTF cybersecurity games, ranking in the top 5% for both

## CERTIFICATIONS

**Microsoft Certified: Information Security Administrator Associate** — **Certification Received: 04/06/26**
**CompTIA Network+ N10-009 Certification** — **Certification Received: 04/13/25**

## PERSONAL IT PROJECTS

**Home Lab Creations (M365 Hybrid Environment/Pentesting Lab)**

- Configured a Hybrid lab environment using Hyper-V as the hypervisor for the virtual "On-Prem" systems.
- Configured a quick to setup and contained penetration testing lab, utilizing both Virtual Box and Vagrant

**3D Modeling and Animation**

- Modeled, animated and textured a multitude of different assets using both Blender and Substance Painter

**Project Showcase and Blog**

- Developed a website showcasing my various projects and solutions over the years hosted at chazae.github.io

## SKILLS & INTERESTS

- **Computer Skills:** Windows/Linux/MacOS, Powershell/BASH, Configuring Cisco Routers/Switches, Entra, Defender, Purview, Teams, Active Directory, Zendesk
- **Coding Languages:** Python (Expert), HTML/CSS (Expert), Java (Intermediate), C# (Intermediate), C++ (beginner)
- **Soft Skills:** Customer Service, Effective Communicator, Multitasker, Positive Attitude, Mediator
- **Interests:** Hiking, Game Design (Godot), D&D, Cooking, BoJack Horseman, Game Jams